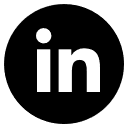
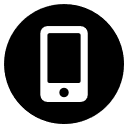
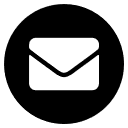
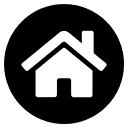


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Hyderabad, India



#### Expertise

* Enterprise Application Development
* Oracle HCM Cloud (Core HR, US Payroll)
* Oracle Cloud Infrastructure (OCI)
* Data Analytics & Visualization (Python, R, SQL, Power BI, Tableau)
* Prompt Engineering & AI Copilots (GitHub Copilot, ChatGPT)
* Technical Leadership & Team Collaboration
* Agile / DevOps (JIRA, Confluence, ServiceNow, Git, Bitbucket)

# Projects & Skills

Data Analytics

## Languages: Python (Pandas, NumPy), R, SQLVisualization: Power BI, Tableau, Excel (Pivot tables, charts)

## Statistical Methods: Regression, Forecasting, Hypothesis Testing

## Data Wrangling & Tools: Pandas, SQL, Jupyter, Excel, Google Sheets

## **Sample Projects:**

## Built predictive models for employee attrition using Python & ML techniques.

## Designed interactive HR dashboards in Power BI to monitor headcount, payroll cost, and attrition trends.

## Automated reporting workflows with prompt-engineered SQL queries and LLM-assisted scripts.

Prompt Engineering

## Experienced in leveraging AI-assisted coding tools to accelerate software development, improve code quality, and enhance productivity

* Enhanced developer efficiency by integrating GitHub Copilot into daily workflows, achieving faster prototyping, reduced boilerplate coding, and improved code accuracy.
* Applied prompt engineering techniques to fine-tune AI outputs for documentation generation, test case creation, and domain-specific automation.

## AI-Powered Process Automation – Designed and implemented automation using prompt engineering and AI copilots to optimize a legacy workflow. Successfully reduced processing time from 5–6 hours to just 1.36 minutes, delivering a ~99% efficiency improvement and significantly enhancing productivity

# Career Summary

Application Developer and Technical Lead with 15+ years of expertise in designing, developing, and maintaining enterprise applications across Oracle HCM Cloud Infrastructure, Core HR, and US Payroll domains. Proven record of delivering scalable, high-performance solutions for global organizations.

Skilled in Oracle HCM application support, infrastructure management, and cloud optimization, ensuring stability, performance, and seamless integration. Experienced in issue resolution, environment management, and automation.

Strong interest and practical exposure in Data Analytics and Data Science, with hands-on experience in Python, R, SQL, Power BI, and Tableau, enabling transformation of complex data into actionable business insights.

Proficient in AI-driven development practices, including prompt engineering and AI copilots (GitHub Copilot, ChatGPT) to accelerate development, improve code quality, and drive automation. Notably, automated a legacy workflow, reducing turnaround time from 5–6 hours to just 1.36 minutes, demonstrating the transformative impact of AI-assisted development.

Jitendra Jain

#### Professional Experience

**Oracle HCM Cloud Analyst | JPMorgan Chase & Co | Jun 2015 - Present**

* Provided end-to-end support for Oracle HCM Cloud (Core HR, Absence, Payroll, Talent).
* Managed quarterly Oracle Cloud updates, performing impact analysis, regression testing, and validations.
* Conducted environment refreshes (DEV → TEST → PROD), ensuring data consistency and secure masking.
* Led issue triaging, root cause analysis, and resolution of HCM Extracts, OIC integrations, and BI Publisher reports.
* Collaborated with Oracle Support for SR management and patch validations.
* Created support documentation, SOPs, and runbooks to improve operational efficiency.
* Ensured compliance with ITIL processes using ServiceNow.

**Key Achievement:**

* Leveraged prompt engineering & AI copilots to automate a critical legacy workflow, reducing execution time from 5–6 hours to 1.36 minutes (~99% efficiency gain).

**Oracle Core HR & NA Payroll Analyst | ADP |SEP 2013 - Jun 2015**

* Configured and supported US & Canadian Payroll operations (payroll flows, costing, reconciliation).
* Designed and maintained Fast Formulas, Payroll Elements, and Absence Rules.
* Performed mass employee updates using HDL and HSDL.
* Designed reports with BI Publisher & OTBI for payroll and compliance.
* Ensured compliance with federal and state payroll regulations (W-2, taxes, garnishments).

**PeopleSoft HCM Techno-Functional Consultant | CSC | SEP 2010 - Aug 2013**

* Supported PeopleSoft HCM 9.2 modules (Core HR, Payroll, Benefits, Time & Labor).
* Developed customizations using PeopleCode, Application Engine, and Component Interfaces.
* Built integrations using Integration Broker (REST/SOAP) and scheduled SQR reports.
* Conducted system testing, UAT, and led training during rollouts.

**PeopleSoft Developer | TCI | May 2007 - Sep 2010**

* Designed and developed custom HCM solutions in PeopleSoft.
* Created SQR reports, workflows (AWE), BI Publisher reports, and integrations.
* Supported PeopleTools upgrades and retrofitting.
* Managed version control and migrations using STAT and Change Assistant tools.

#### Education

* Master in Computer Application (MCA)
* Bachelor in Computer Application (BCA)
* Diploma in Completed Application

#### Certifications

* Google Data Analytics - Google
* Prompt Engineering with GitHub Copilot
* Oracle Cloud Infrastructure Architect – Oracle
* AWS Solutions Architect Associate – Amazon
* AWS Cloud Practitioner Essentials – Amazon
* Python Fundamentals – Pluralsight